

## Protect Yourself & Your Patients

### Using Case Based Education to Raise Awareness of Risk in your Clinical Practice

#### Are you new to the courses this year? Register as a “New User”

To access your online courses:

1. **Go to <http://big.elmexchange.com/cc>** (notice there is no “www”)
2. **Register as a “NEW USER”:** Please confirm your group and click the link on the left side of the page by clicking “Submit”
3. **Fill out a short registration form:** You will be asked to provide your name (as you would like it to appear on your CME certificates), e-mail address, select a password, and your specialty affiliation. This information is used only to record your participation. The login you create will be maintained for future course requirements.
4. **Access your courses:** Once registration has been completed, you will be guided through an introduction and course guide. Courses can then be completed at any time and stopped/started as your schedule allows.

–“Online is clearly the way to go with these tests. It is practical, convenient, and I could work at my own pace. A big improvement over the three or five hour seminars and a savings for both the doctor and the organization.” -- Physician, Texas



--“Great use of cases as examples of important topics and issues in malpractice.”  
-- Physician, New York

We are very pleased to be working with ELM Exchange, Inc. (ELM) to provide you with web-based risk management and patient safety education. ELM’s online delivery platform is accessible through any Internet connection, so you can participate at your convenience – anytime and anywhere.

ELM courses ask you to analyze real-life situations that resulted in harm to patients and compensable damage to organizations, and then highlight where during the course of care errors were made and how the courts viewed the actions and behaviors of the involved providers

#### Did you attend courses last year? Login as a “Returning User”

To access your online courses:

1. **Go to <http://big.elmexchange.com/cc>** (notice there is no “www”)
2. **Enter your Login Information:** Please enter the username and password you created when you registered last year in the boxes on the right-hand side of the page and click “Submit.” Forgot your password or username? DO NOT CREATE A NEW ACCOUNT! Please call us at 888-315-4ELM or email ELM Support ([elmsupport@elmexchange.com](mailto:elmsupport@elmexchange.com)) to retrieve that information.
3. **Access your courses:** Once login has been completed, you will be guided to your Course Report, which lists the courses you have taken and those assigned this year. Courses can then be completed at any time and stopped/started as your schedule allows.